

# BA50/75/100 Series Hardware Manual Revision:1.6



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## **EU Declaration of Conformity**

Manufacturer	Aerotech, Inc.	
Address	101 Zeta Drive	
	Pittsburgh, PA 15238-2897	
	USA	
Product	Brushless Servo Amplifier (BA50/75/100)	
Model/Types	All	

This is to certify that the aforementioned product is in accordance with the applicable requirements of the following Directive(s):

2014/35/EU	Low Voltage Directive LVD
2011/65/EU	RoHS 2 Directive

and has been designed to be in conformity with the applicable requirements of the following documents when installed and used in accordance with the manufacturer's supplied installation instructions.

EN 61010-1:2001

Safety requirements for electrical equipment

Name Position Location

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## Agency Approvals

Aerotech, Inc. BA50/75/100 Series Amplifiers have been tested and found to be in accordance to the following listed Agency Approvals:

Approval / Certification:	CUSNRTL
Approving Agency:	TUV SUD America Inc.
Certificate #:	U8 17 04 68995 024
Standards:	UL 61010-1:2012; CAN/CSA-C22.2 No. 61010-1:2012; EN 61010- 1:2010
	1.2010

### **Safety Procedures and Warnings**

The following statements apply wherever the Warning or Danger symbol appears within this manual. Failure to observe these precautions could result in serious injury to those individuals performing the procedures and/or damage to the equipment.

**NOTE:** Read this manual in its entirety before installing, operating, or servicing this product. If you do not understand the information contained herein, contact an Aerotech representative before proceeding. Strictly adhere to statements given in this section and other handling, use, and operational information given throughout the manual to avoid injury to you and damage to the equipment.

**NOTE:** Aerotech continually improves its product offerings; listed options may be superseded at any time. All drawings and illustrations are for reference only and were complete and accurate as of this manual's release. Refer to www.aerotech.com for the most up-to-date information.

**DANGER:** This product contains potentially lethal voltages. To reduce the possibility of electrical shock, bodily injury, or death the following precautions must be followed.

- 1. Disconnect electrical power before servicing equipment.
- 2. Disconnect electrical power before performing any wiring.
- 3. Access to the BA Amplifier and component parts must be restricted while connected to a power source.
- 4. Residual voltages greater than 60V may be present inside BA Amplifier chassis for more than 10 seconds after power has been disconnected.



- 5. To minimize the possibility of electrical shock and bodily injury, extreme care must be exercised when any electrical circuits are in use. Suitable precautions and protection must be provided to warn and prevent persons from making contact with live circuits.
- 6. Install the BA Amplifier inside a rack or enclosure.
- 7. The shunt resistor temperature can exceed 70°C during normal operation and contains lethal voltage on its terminals and surface. It must be properly enclosed and shielded to avoid risk of fire and operator shock.
- 8. Do not connect or disconnect any electrical components or connecting cables while connected to a power source.
- 9. All components must be properly grounded in accordance with local electrical safety requirements.
- 10. Operator safeguarding requirements must be addressed during final integration of the product.

**WARNING:** To minimize the possibility of electrical shock, bodily injury or death the following precautions must be followed.

- 1. Use of this equipment in ways other than described by this manual can cause personal injury or equipment damage.
- 2. Moving parts can cause crushing or shearing injuries. Access to all stage and motor parts must be restricted while connected to a power source.
- 3. Cables can pose a tripping hazard. Securely mount and position all system cables to avoid potential hazards.
- Do not expose this product to environments or conditions outside of the listed specifications. Exceeding environmental or operating specifications can cause damage to the equipment.
- 5. If the product is used in a manner not specified by the manufacturer, the protection provided by the product can be impaired and result in damage, shock, injury, or death.
- 6. Operators must be trained before operating this equipment.
- 7. All service and maintenance must be performed by qualified personnel.
- 8. This product is intended for light industrial manufacturing or laboratory use. Use of this product for unintended applications can result in injury and damage to the equipment.



# **Chapter 1: Introduction**

## 1.1. Product Overview

The BA (High Current) Series amplifiers are highly reliable brushless servo amplifiers that are easily adaptable to drive brush or brushless servomotors. The amplifiers are available in three peak output current ratings of 50, 75, and 100 amps. The BA amplifier package is a complete modular unit that includes heat sink, metal cover, and bus power supply that operates from 200-240 VAC.

The BA drives feature self-commutation with digital Hall effect feedback signals. The BA drives include a 5 VDC, 250 mA supply to power encoders, and Hall effect devices (HEDs). Each model is jumper selectable, providing the capability to drive both brush and brushless motors. Complete electrical isolation is provided between the control stage and the power stage for all models of the BA series. This is accomplished with a transformer isolated control voltage power supply and opto-isolation of the drive signals, current feedback signals and fault signal between the control and power stages. Each drive is fully protected against the fault conditions that follow.

- Control power supply under voltage
- RMS current limit exceeded
- Power stage bias supplies under voltage
- Over temperature

- Over current
- Output short circuits (phase to phase and phase to ground)
- DC bus overvoltage (detected if shunt fuse is open)

Operating modes include current command, velocity command or dual-phase command (for brushless modes of operation only). For brush modes of operation, the available operating modes are current command and velocity command. Differential inputs are used for better noise immunity. Velocity feedback is from either an encoder or tachometer and logic inputs include directional current limits and shutdown. Fault, current, and velocity outputs simplify monitoring drive status.



Figure 1-1: BA50/75/100 Series Amplifiers

The BA50, BA75, BA100 high current drives are available in the models in the tables that follow.

Model	Drive
BA50-320-S	AMPLIFIER BRUSHLESS 50 A / 320 V / SHUNT
BA50-320-S-BC	AMPLIFIER BRUSHLESS 50 A / 320 V / SHUNT /HEAVY DUTY CONN
BA50-320-S-FAN	AMPLIFIER BRUSHLESS 50 A / 320 V / SHUNT / FAN
BA50-320-S-FAN-BC	AMPLIFIER BRUSHLESS 50 A / 320 V / SHUNT / FAN / HEAVY DUTY
	CONN
BA50-320-S-HS	AMPLIFIER BRUSHLESS 50 A / 320 V / SHUNT / HEATSINK
BA75-320-S	AMPLIFIER BRUSHLESS 75 A / 320 V / SHUNT
BA75-320-S-BC	AMPLIFIER BRUSHLESS 75 A / 320 V / SHUNT / HEAVY DUTY CONN
BA75-320-S-NOFAN	AMPLIFIER BRUSHLESS 75 A / 320 V / SHUNT
BA75-320-S-NOFAN-	AMPLIFIER BRUSHLESS 75 A / 320 V / SHUNT / HEAVY DUTY CONN
BC	
BA100-320-S	AMPLIFIER BRUSHLESS 100 A / 320 V / SHUNT
BA100-320-S-BC	AMPLIFIER BRUSHLESS 100 A / 320 V / SHUNT / HEAVY DUTY CONN

#### Table 1-1: BA Models

#### Table 1-2: BA Models and Voltage Configurations

Base Model	"Power Input" Voltage Range (VAC)	Nominal Motor DC Bus (VDC)	Output Cur- rent (Peak)	Output Current (Peak Continuous)
BA50	200240VAC	282340VDC	50A	25A
BA75	200240VAC	282340VDC	75A	37A
BA100	200240VAC	282340VDC	100A	50A

## 1.2. BA Drive Package

The standard package includes the heat sink, cover, shunt regulator, control power supply, and the bus power supply that operates from 200-240 VAC. The power supply is included with the standard package for offline operation without the need for an isolation transformer. Figure 1-2 shows the standard package configuration.



\*\*AUX PWR INPUT "Control Power" applications, contact factory for this configuration.

## 1.3. Hardware Overview and Function

The BA series consist of two power connections (motor power and input power), four potentiometers, a 10-position DIP switch, an enable LED indicator lamp, a fault/overload indicator lamp, and a 25-pin "D" style connector. Figure 1-3 shows locations of hardware functions.





#### 1.3.1. Motor and AC Power Connections

The three phase motor terminal connections are made at connections A, B, and C. This area is designated as such on the amplifier.

Input power to the BA series amplifier is made at the AC1, AC2, and AC3 terminals

with Protective Ground (PE) connected to  $\cancel{1}$  (ground). Single or three-phase power can be made at these connections. For single phase operation, connect the AC power to **AC1** and **AC2**.

**NOTE:** For the BA75 and BA100, three phase-input power is recommended.

#### 1.3.2. DIP Switch

AC1 Ø AC2  $\oslash$ AC3  $\bigcirc$ G 튼 0 MOTOR в с G  $\bigcirc$ 놑

There is a 10-position DIP switch on the BA drive that provides four discrete functions. The switch permits the user to control maximum allowable current to the motor, continuous output current, velocity or current operational mode, and test mode. Figure 1-3 shows the location of this switch on the BA drive. Refer to Table 1-3 for the exact switch functions.

	Switches	Position	Function	
0	*1	closed	Peak is 6% of Ipeak	
Current Limit Peak	*2	closed	Peak is 13% of Ipeak	
	*3	closed	Peak is 27% of Ipeak	
	*4	closed	Peak is 54% of Ipeak	
* These switches affect the GAIN adjustment of the velocity loop. Maximum gain adjustment when 1 to 4				
are closed.		-		
	5	closed	Icont is 3% of Ipeak	
Continuous	6	closed	Icont is 7% of Ipeak	
Current Peak*	7	closed	Icont is 14% of Ipeak	
reak	8	closed	Icont is 27% of Ipeak	
* The maximum allowable continuous current is 54% of peak current.				
			Closing this position allows the Balance potentiometer to manually	
Test	9	closed	control motor velocity or torque without the need of an input signal	
			depending upon the setting of switch 10.	
Mode	10		Velocity/Current mode - closing this position enables the current	
wode	10		mode.	

#### Table 1-3:DIP Switch Functions

Switches 1-4 affect the full-scale current output range of the amplifier when in current (and in velocity) mode. When all four switches are closed, the peak current range is not limited. Closing each switch effectively limits the output range of the amplifier by a factor associated with that switch. For example closing only SW1-4 (54%) on a BA50 limits the output current to 27 Amp. Therefore, a 10 Volt input signal would produce a 27 Amp output; similarly, a 5 Volt input would produce a 13.5 Amp output (5V / 10V \* 27A). It should be noted that switches 1-4 have no effect in dual-phase mode.



Switches 5 through 8 determine the level where the continuous output current the BA amp protection circuit will produce a fault. This type of protection is known as an electronic fuse.

For low duty cycle and low acceleration system requirements, set the DIP switches equally or to the next lower switch setting. For high duty cycle and high acceleration system requirements, set the DIP switches equally or to the next higher switch setting.

**NOTE:** Closing DIP switches 1 through 4 will allow peak current. Closing switches 5 through 8 will allow 54% peak continuous current for two seconds.

The following examples should be used as guidelines for setting the DIP switches.

#### Example for a BA50 - Setting RMS Current Limits

To set the continuous current limit to 10A: 10A Continuous RMS x 1.414 = 14.14A continuous peak (14.14A continuous peak/50A max peak) x 100 = 28%. Open switches 5, 6, and 7; close switch 8.

#### Example for BA50 - Setting Current Limits

To set the peak current to 37A: **Peak Current** (35A peak/50A max peak) x 100 = 75% Close switches 3 and 4; open switches 1 and 2.

INPUT

#### 1.3.3. Potentiometers (POTs)

Potentiometers **INPUT**, **TACH**, **GAIN**, and **BAL**ance are associated with the pre-amplifier circuit contained in the amplifier. Refer to Figure 1-3 for location of the pots on the BA drive. These potentiometers are used to adjust the pre-amplifier gain when the **MODE** switch is set for velocity control using an external DC tachometer or incremental encoder for velocity feedback. Refer to Table 1-4 for pot functions.

Table 1-4. Folentiometer Functions			
Potentiometer	CW	CCW	Function
GAIN	decrease	increase	This pot adjusts the velocity loop AC gain of the pre-amplifier <sup>1</sup> .
INPUT	increase	decrease	This pot adjusts the DC gain of the input command present at P1 Pins 8 & 21.
ТАСН	increase	decrease	This pot adjusts the DC gain of the tach or encoder derived velocity feedback input present at P1-Pin 3.
BALance			Provides the means of canceling small DC offsets that may be present in the pre-amplifier circuit.

Table 1-4:	Potentiometer Functions
------------	-------------------------

TACH GAIX BAL 25 CONTROL INTERFACEP1 14

<sup>1</sup>Velocity loop GAIN adjustment is affected by current limit peak (switches 1 to 4). Maximum gain when 1 to 4 is closed.

#### 1.3.4. Connector P1 and Enable Indicator

Connector **P1** (25-pin "D" type, female) provides the interface for input and output control connections. Refer to Table 1-5 for connector P1 pinouts. The LED **ENABLE** indicator will illuminate at all times until there is a fault or external shutdown, then the indicator will be off and motor power will be removed. Refer to Figure 1-3 for location of these items. The **POWER** LED will be green whenever +5V is present.

The **FAULT** LED energizes whenever there is a short circuit, current overload, thermal overload, etc., present on the drive. The unit must be powered down to clear the fault. In addition, the **OVERLOAD** LED energizes whenever the RMS current limit threshold is exceeded. If the RMS threshold is exceeded for more than two seconds, the drive becomes faulted and shuts down.

Pin #	Input or Output	Signal	Function
1	shield	ground	Connection point to earth ground. Used for reducing electrical noise in control and feedback signals. Typically connected to the foil shield of a shielded cable.
2	output	power	On board 5V power supply. Pin 2 is intended for powering an encoder and can supply up to 250mA of current.
3	input	+tach	Tachometer input for velocity feedback, (encoder vs. tach velocity feedback is jumper selectable). A tachometer may be used in the velocity loop configuration to provide negative feedback to the amplifier. This allows the amplifier to close the servo loop and control the stability of the loop.
4	input <sup>(1)</sup> (2)	Hall A	Hall effect A. One of three commutation signals used with brushless motors. Used in conjunction with Hall effect B and Hall effect C to provide motor rotor position information to the amplifier.
5	input <sup>(1)</sup>	cosine	Cosine signal from encoder. Optionally used, in conjunction with sine for deriving an electronic tachometer signal. Line receiver input
6	input	cosine-N	Compliment of cosine (P1 - 5). Line receiver input.
7	input	ground	Signal common. Electrical reference for all control circuitry on amplifier.
8	input <sup>(3)</sup>	+input	Non-inverting input of differential input circuit. A positive voltage on this input causes CCW motor rotation (torque or velocity mode). For single ended operation, connect command to the input and ground (Pin 21 of P1).
9	input <sup>(3)</sup>	icmda	Current command A. Jumper selectable current command input. Bypasses differential input, pre-amplifier, and self commutation circuit.
10	input <sup>(1)</sup>	shutdown	Jumper selectable active high or active low input. Used to shut off power stage and therefore remove all power to the motor.
11	input <sup>(1)</sup>	+ilmt	Directional current limit input. When pulled to its active state, motion in the positive direction (CW motor shaft rotation) is inhibited (jumper selectable).
12	output	-fdbk	Current feedback monitor. When running a brushless motor, this signal represents the current in motor phase A. When running a brush motor; this signal represents the entire motor current. Scaling is as follows: • BA50 8.3 Amp/V • BA75 12.5 Amp/V • BA100 16.6 Amp/V
13	NC		
14	signal common	ground	Electrical reference for all control circuitry on amplifier. This pin is intended to be used as the connection point for the signal common of an encoder. (Used in conjunction with Pin 2 as the power supply connections to an encoder.)
15	input	-tach	Recommended reference input for tachometer. This point is identical to signal common.
16	input <sup>(1)</sup> (2)	Hall B	Hall effect B. One of three commutation signals used with brushless motors. Used in conjunction with Hall effect A and Hall effect C.

#### Table 1-5:Connector P1 Pinouts

Pin #	Input or Output	Signal	Function
17	input (1)	Hall C	Hall effect C. One of three commutation signals used with brushless motors. Used in conjunction with Hall effect A and Hall effect B.
18	input (1)	sine	Sine signal from encoder. Optionally used, in conjunction with cosine for deriving an electronic tachometer signal. Line receiver input.
19	input	sine- N	Compliment of sine (P1-18). Line receiver input.
20	output	power	5V on board 5V power supply.
21	input (3)	-input	Inverting input of differential input circuit. A positive voltage on this input causes CW motor rotation (torque or velocity mode). For single ended command operation, ground this connection and connect signal to Pin 8 of P1.
22	input <sup>(3)</sup>	icmdb	Current command B. Jumper selectable current command input. Bypasses differential input, pre-amplifier, and self commutation.
23	output	-fault	Jumper selectable active high or active low (open collector) output. Used to indicate the status of the power stage (amplifier enabled or faulted).
24	input (1)	-ilmt	Directional current limit input. When pulled to its active state, motion in the negative direction (CCW motor shaft rotation) is inhibited (jumper selectable).
25	output	-icmd	Preamplifier current command monitor. Used to monitor the output of the preamplifier circuit when in current command or velocity command mode. This signal can be used in conjunction with the peak current limiting switch (SW1-1 through SW1-4) to determine the actual output current. When switches SW1-1 SW1-4 are closed this signal has the following gain: <ul> <li>BA50: 9.0 Amp/Volt</li> <li>BA75: 13.6 Amp/Volt</li> <li>BA100: 18.0 Amp/Volt</li> </ul> <li>Refer to the DIP switch function description in Section 1.3.2. for more information.</li>

1. Denotes input pull up to internal +5 V through a 10K resistor.

2. Denotes a factory option for analog Hall commutation is available. When using analog Hall feedback, only Hall A and Hall B connections are used.

3. Denotes that pins 21, 9, 22, and 8 also function as differential inputs for phase A and phase B current commands, respectively (this is a factory option).

#### 1.3.5. I/O Circuitry

The following figures show the internal circuitry for the BA amplifier. Note that all of the logic inputs can tolerate +24VDC.



Figure 1-6: ± Limit Inputs



Figure 1-7: Hall and Encoder Inputs

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## **Chapter 2: Installation and Configuration**

## 2.1. Jumper Selections

The BA series amplifiers are jumper selectable providing the user with quick reconfiguration capability of operating modes. Table 2-1 lists the jumpers and the default configurations for the amplifiers. Figure 2-1 highlights where the jumpers are located on the board (with the default configurations).

Jumpers	Positions	Function		
JP3	1-2	Selects brushless mode of operation. (default).		
	2-3	Selects brush mode operation.		
JP4	1-2	Active high shutdown input. Logic high on P1-10 shuts off power stage. (default).		
	2-3	Active low shutdown input. Logic low (0V) on P1-10 shuts off power stage.		
JP5	1-2	Selects brushless mode operation. (default).		
	2-3	Selects brush mode operation.		
JP6	1-2	Selects brushless mode of operation. (default).		
	2-3	Selects brush mode operation.		
JP8	1-2	0° commutation offset (default).		
	2-3	30° offset.		
JP9	1-2	Active low +ILMT. Logic low on P1-11 stops CW (+) motor movement. (default).		
	2-3	Active high +ILMT. Logic (5V) on P1-11 stops CW (+) motor movement.		
JP10	1-2	Active low -ILMT. Logic low on P1-24 stops CCW (-) motor movement. (default).		
	2-3	Active high -ILMT. Logic high (5V) on P1-24 stops CCW (-) motor movement.		
JP11	1-2	Power stage drive signal (phase A) is derived from differential pre-amp input. BA		
		drive performs self-commutation. (default).		
	3-4	Power stage drive signals are derived from input signal at P1-9. Controller must		
		perform commutation.		
	5-6	Power stage drive signals are derived from A phase analog Hall (factory option).		
	7-8	Power stage drive signals are derived from A phase differential input (factory option).		
JP12	2-3	Active low fault output. Open collector output P1-23 pulls to a logic low to indicate a drive fault.		
	1-2	Active high fault output. Open collector output P1-23 sets to a high impedance state		
		(must be pulled to a logic high by an external resistor) to indicate a drive fault (default).		
JP13	1-2	Power stage drive signal (phase B) is derived from differential pre-amp input. Drive performs self-commutation. (default).		
	3-4	Power stage drive signals are derived from input signal at P1-22. Controller must		
	•	perform commutation.		
	5-6	Power stage drive signals are derived from B phase analog Hall (factory option).		
	7-8	Power stage drive signals are derived from B phase differential input (factory option).		
JP14	2-3	Current command configuration or tachometer feedback through pin 3 of P1 in the		
		velocity loop configuration (default).		
	1-2	Electronic tachometer signal derived from encoder signals in velocity loop		
		configuration.		

Table 2-1:Jumper Selections

Jumpers	Positions	Function
JP15	1-2	Selects brushless mode operation (default).
	2-3	Selects brush mode operation.
JP22	1-2	Signal common of control section connected to earth ground (default).
	2-3	Signal common, not referenced to earth ground.
JP25	1-2	0° commutation offset (default).
	2-3	30° commutation offset.
JP26	1-2	0° commutation offset (default).
	2-3	30° commutation offset.



Figure 2-1: BA50/75/100 Board Assembly (Jumpers Shown in Default)

### 2.2. Wiring, Grounding, and Shielding Techniques

Recommended AC Power configurations for BA50 models follow.

- Fuse(s) 25A SLO-BLO
- Breaker(s) 25A UL 1077, D-Curve
- Wires AC1, AC2, (also AC3 if 3-phase power), and PE: 12 AWG

Otherwise, configure per application. Refer to Figure 2-3 for back-propagation line filter configuration.

Recommended AC Power configurations for BA75 & BA100 models follow.

- Fuse(s) 30A SLO-BLO
- Breaker(s) 30A UL 1077, D-Curve
- Wires AC1, AC2, (also AC3 if 3-phase power), and PE: 10 AWG

Otherwise, configure per application. Refer to Figure 2-3 for back-propagation line filter configuration.

To reduce electrical noise in the BA Series amplifiers, the user should observe the motor and input power wiring techniques explained in the sections that follow.

#### 2.2.1. Minimizing EMI Interference

The BA Series are high efficiency PWM amplifiers operating at a 20K Hz switching rate.

The switching time between positive and negative rails on each of the motor leads is less than 50 nanoseconds for a 320 VDC bus. This switching rate can generate Electromagnetic Interference (EMI) into the MHz band. To minimize this EMI, it is recommended that a proper motor cable is selected and that the motor phase leads be twisted as they exit the cable. Keep the Protective Ground (PE) lead separate from the twisted motor phase leads. Refer to Figure 2-2.

In addition to the EMI effects, electrostatic (capacitive) coupling to the motor frame is very high, requiring the frame to be grounded in order to eliminate a shock hazard. Additional electrostatic coupling exists between the three twisted motor leads and the shield of the motor cable.

This coupling forces high frequency currents to flow through the returning earth ground of the motor cable. To minimize this problem and maintain low levels of EMI radiation, perform the following.

- 1. Use shielded cable to carry the motor current and tie the shield to Protective Ground (PE). Refer to Figure 2-2.
- 2. Place ferrite filters around the three motor leads (two leads for brush motors). Refer to Figure 2-2. This helps reduce the harmonics generated by the 20 KHz switching waveform.
- 3. Use a cable with sufficient insulation. This will reduce the capacitive coupling between the leads that, in turn, reduces the current generated in the shield wire.
- 4. Providing a strong Protective Ground (PE) connection to the amplifier and motor creates a low impedance path to electrical noise that reduces radiated emissions and improves system performance.
- 5. If possible, do not route motor cables near cables carrying logic signals and use shielded cable to carry logic signals.



#### 2.2.2. Minimizing 50/60 Hz Line Interference

Operating the BA series amplifiers from an off-line source of 200 VAC ... 240 VAC creates some additional problems.

First, there is a potential problem of EMI generated from the switching power stage of the BA amplifier propagating through the bridge rectifier and out through the **AC1**, **AC2**, and **AC3** input AC line connections. Back-propagation of noise into the AC lines can be minimized using a line filter. An example of such a filter and proper connection to the BA amplifier is shown in Figure 2-3.



Figure 2-3: Back-Propagation Line Filter Connection

Another problem that potentially exists with off line connections is 50/60 Hz electrostatic coupling between the frame of the AC motor and the **AC1**, **AC2**, and **AC3** AC input power. If a single-phase supply is used where one side of the phase is referenced to ground, the DC bus of the amplifier "swings" at 50/60 Hz with respect to the motor frame.

The path of current caused by this coupling between the motor frame and the amplifier stage passes through the current feedback sensing devices of the amplifier. Depending on the magnitude of this current, a 50/60 Hz torque disturbance may be present in the position loop.

To eliminate this problem, an isolation transformer can be used to block the 50/60 Hz from being seen by the motor frame. Refer to Figure 2-4 for connection of this transformer.



Figure 2-4: Isolation Transformer Connection (eliminates torque disturbance)

## 2.3. Integrated Configurations

The BA amplifiers can be integrated into a system using three basic configurations: velocity command, current command, and dual-phase command. Each of these has their advantages and disadvantages depending upon the user's specific needs.

#### 2.3.1. Velocity Command Configuration

In the velocity command configuration, the speed of the motor is controlled by the amplifier. A feedback signal from either a DC tachometer or an incremental encoder is monitored by the amplifier. From this signal, the amplifier adjusts the velocity of the motor accordingly depending upon the velocity command from the external controller. In this configuration the amplifier closes and controls the velocity loop. Refer to Figure 2-5 for the velocity command configuration. This configuration can drive both brush and brushless DC motors.



Figure 2-5: Velocity Command Configuration

#### 2.3.2. Current Command Configuration

In this configuration, the output current to the motor is proportional to the current command input. The current command configuration is shown in Figure 2-6. The advantage to this configuration is the sine and cosine signals to the amplifier and a tachometer are not required. This configuration will also drive both brush and brushless DC motors.



Figure 2-6: Current Command Configuration

#### 2.3.3. Dual-Phase Command Configuration

This mode is used with a brushless motor only. In this configuration, the differential input, pre-amplifier, and self-commutation circuits are bypassed. The dual-phase inputs are sinusoidal and are 120° out of phase from each other. The third phase is generated by the amplifier. The dual-phase command configuration is shown in Figure 2-7. The advantage to this configuration is that it provides the smoothest possible motion.



## 2.4. Control Connections

The BA drives can be wired into a system in one of two ways depending upon the desired mode of operation. Command signals can be referenced to velocity or torque (current) control signals. The user has access to four potentiometers, three that adjust gain while the fourth (BALance) compensates for input signal offsets. Figure 2-8 illustrates a portion of the pre-amplifier circuit that is accessible to the user for adjusting command signal gains.

**NOTE:** For adjustments in gain roll-off, "Personality Module" RCN1, pins 7-10 and 8-9 are provided for the selection of the appropriate resistor/capacitor pair (factory default values are shown in Figure 2-8).

#### 2.4.1. Setup - Torque Command Mode (Current)

- To setup the pre-amplifier circuit for use in the torque (current command) mode, configure the BA amplifier as follows:
- Place SW1 position 10 (mode) to closed (default)
- Place SW1 position 9 (test) to open (default)
- SW1 positions 1 through 4 selects current limit, positions 5 through 8 selects RMS limit
- Potentiometers "INPUT" set full CW and "GAIN" set full CCW to provide a transconductance gain of ± 10 volts for full current output. "BALance" and "TACH" have no effect.
- JP14 set to 2-3 (default)
- JP11 and JP13 set to 1-2 (default)
- JP3, JP5, JP15, and JP6 set to 1-2 (default) for brushless motor operation or 2-3 for brush motor operation

With this configuration, an input signal of  $\pm$  10 volts to pins **+INPUT** with respect to **-INPUT** will produce the maximum current output signal (viewed at P1 pin 25 **ICMD**) of  $\pm$  5.5 volts. Switches "SW1" 1 through 4 are used to scale this  $\pm$ 5.5 volt signal from zero to maximum current. Refer to Figure 2-6 for torque command configuration.

#### 2.4.2. Setup - Velocity Command Mode

For this mode, a velocity feedback signal is required. This feedback signal can be derived from two sources. From an analog DC tachometer that is connected to the **+TACH** pin or from an incremental encoder that is connected to the sine and cosine pins (refer to Figure 2-5). To setup the pre-amplifier circuit for use in the velocity command mode, configure the BA amplifier as follows:

- Place SW1 position 10 (mode) to open
- Place SW1 position 9 (test) to open (default)
- SW1 positions 1 through 4 selects current limit, positions 5 through 8 selects RMS limit
- Potentiometers "INPUT", "GAIN", "BALance", and "TACH" adjust pre-amplifier gain and offset.

For most applications under the velocity command mode, the preferred starting point for setting the three gain pots is as follows:

- INPUT pot 1/3 CW from full CCW
- TACH pot full CW
- GAIN pot full CW

These initial settings will usually generate a stable system if it is assumed that the tach feedback gain is around 3 volts/Krpm, or if an encoder is used and the line resolution is between 1,000 and 1,500 per revolution.

• JP14 set to 1-2 for encoder or 2-3 (default) for tachometer velocity feedback

For single ended command input, connect signal to P1-8 (+input)

- JP11 and JP13 set to 1-2 (default)
- JP3, JP5, JP15, and JP6 set to 1-2 (default) for brushless motor operation or 2-3 for brush motor operation







**WARNING**: To minimize the possibility of electrical shock and bodily injury, ensure that the motor is decoupled from the mechanical system to avoid personal injury if the motor begins to spin.

Starting with a zero input command signal, apply power to the amplifier. If the motor spins uncontrollably, remove power and switch the polarity of the tach input signal. If an encoder is being used, switch the sine and cosine input signals. Verify compliment signals (sin & sin-N, cos & cos-N) are of correct phasing.

Again, apply power to the amplifier. If the motor begins to oscillate, turn the **TACH** pot CCW until the oscillation stops. The **GAIN** and **TACH** potentiometers can be adjusted to provide maximum stiffness on the motor shaft.

**NOTE:** If the desired stiffness is unattainable, the components connected to personality module **RCN1** pins 8-9 and 7-10 may be need to be changed.

The **BAL**ance pot is used to cancel any bias in the internal or external control circuit that would cause the motor to rotate when the input command signal is zero.

If the **TEST** switch is closed, the effects of the **BAL**ance pot are greatly magnified. This is useful when a test bias signal is desired (for velocity or torque modes) to be applied to the amplifier without introducing an external command signal.

#### 2.4.3. Setup - Dual-Phase Command Mode

To setup the pre-amplifier circuit for use in the dual-phase mode, configure the BA amplifier as follows:

- JP11 and JP13 are set to 3-4
- JP3, JP5, JP15, and JP6 are set to 1-2 (default)

This mode is used with brushless motors only. Refer to Figure 2-7 for dual-phase command configuration.

### 2.5. Motor Phasing Process

When configuring the BA amplifier to run a brushless motor, the commutation signal input connections (labeled HALL A, B, C on connector P1 pins 4, 16, and 17) are necessary. These sequences and the generated output motor phase voltages (motor output connections A, B, and C) are shown in Figure 2-9. The voltages generated are made under the conditions of a positive signal placed at **+INPUT** with respect to **-INPUT** at control signal input/output connector P1. A "0" for the given HALL input indicates zero voltage or logic low, where a "1" indicates five volts or logic high.

**NOTE:** If an Aerotech brushless motor is used with the BA amplifier, motor phase and HALL connections can be easily determined by referring to the system interconnection drawings in Figure 2-5, Figure 2-6, and Figure 2-7. Also, refer to the figures in Cable Drawings.

#### 2.5.1. Determining Phase/Hall Sequence

For a motor with an unknown phase/hall sequence, a simple test can be performed on the motor to determine the proper connections to the BA amplifier.

**NOTE:** Before performing the following steps, ensure that the motor leads are completely disconnected from the amplifier.

**NOTE:** The tests outlined below do not require that the amplifier be turned on since Figure 2-9 illustrates the generated output voltage of the motor relative to the input Hall sequences.

The equipment needed for this test is a two-channel oscilloscope and three resistors (typically 10K ohm, 1/2 watt) wired in a "Wye" configuration.

Connect the ends of the three resistors to motor terminals A, B, and C. Use one channel of the oscilloscope to monitor motor terminal A with respect to the "Wye" neutral (e.g., the point where all three resistors are connected together). Turn the shaft of the motor CCW and note the generated voltage. This voltage represents the "phase A to neutral" CEMF. With the second oscilloscope probe, determine the Hall switch that is "in phase" with this voltage. Similarly, phase B and C should be aligned with the other two Hall switches.

Refer to Figure 2-9 and note the generated output voltages of the amplifier relative to the Hall sequences applied to HALL A, HALL B, and HALL C connections at connector P1. For proper operation, the CEMF generated motor phase voltages should be aligned to the amplifier's output generated voltage with the given Hall effect sequence shown in Figure 2-9.

If the sequence of Hall signals relative to the generated motor voltage (e.g. motor CEMF) is adhered to as illustrated in Figure 2-9, a positive (+) voltage signal applied to pin 8 (+INPUT) of connector P1 relative to pin 21 (-INPUT) of P1 or pin 19 (signal common) of P1 will produce a CCW (e.g., a negative rotation) rotation of the motor shaft as viewed from the front of the motor.


## 2.6. Current Regulator Adjustment

The three-phase current regulator circuit is illustrated in Figure 2-10. Details to this circuit, like the "Preamplifier" circuit described in the previous section, are provided so that the user may optimize gains.

The BA amplifier provides three independent current regulator circuits, one for each phase of the AC brushless motor (for DC brush motors, only "Phase A" regulator is used). Regulators "A" and "B" are each provided with a current command from either the internal "six step" commutation circuit or an external current command input (**ICMDA** and **ICMDB**), depending on the settings of JP11 and JP13.

Two internally isolated circuits, one for phase "A" and the other for phase "B", provide the motor current feedback signals.

The two current command signals as well as the two current feedback signals are each summed with the result providing the current command and current feedback signals for phase "C".



Figure 2-10: Three-Phase Current Regulator Circuit

Pins 1-18 and 2-17 "Personality Module" **RCN1** provide gain compensation for phase "A" regulator circuit. Similar compensation is provided for phase "B" and "C" circuits as shown in Figure 2-10. The default values for these selectable components (RCN1) are shown in Figure 2-10.

Connection **IFDBK** (pin 12 of P1) is provided for monitoring phase "A" current. For AC brushless motor operation, the signal at this pin would represent motor phase "A" current. For DC brush motor operation, this signal would represent the current flowing in the motor armature. The scale factor for current feedback on P1-12 is 16.6 Amp/Volt for the BA100, 12.5 Amp/Volt for the BA75, and 8.3 Amp/Volt for the BA50.

# **Chapter 3: Technical Details**

## 3.1. Electrical and Environmental Specifications

The electrical and environmental specifications and connector P1 pinouts for all BA drive models are listed in the tables that follow.

		Model	
Feature	BA50	BA75	BA100
Power Input	200240 VAC	200240 VAC	200240 VAC
Output Voltage <sup>(1)</sup>		282340 <sup>(1)</sup> VDC	)
Peak Output Current (2 sec) (current rating based on amplifier mounted to NEMA panel, see Figure 3-2)	50 A(pk)	75 A(pk)	100 A(pk)
Continuous Output Current (current rating based on amplifier mounted to NEMA panel, see Figure 3-2)	25 A(pk)	37 A(pk)	50 A(pk)
Peak Power Output (includes AC line droop)	12,000 Watts	16,000 Watts	20,000 Watts
Continuous Power Output (includes AC line droop)	6,000 Watts	8,000 Watts	10,000 Watts
Efficiency		97%	
Preamp Gain (max) (velocity mode)		100 dB	
Power Amplifier Gain (current command mode)	5 A/V 7.5 A/V 10 A/V		10 A/V
Power Amplifier Bandwidth	2 kHz		
PWM Switching Frequency	20 kHz		
Minimum Load Inductance	0.8 mH @ 160 VDC bus (1.6 mH @320 VDC)		
Maximum Shunt Regulator Dissipation	100 Watts	100 Watts	150 Watts
Maximum Heat Sink Temperature		65 °C	
Operating Temperature		0 to 50 °C	
Storage Temperature	-30 to 85 °C		
Weight	8.5 lb (3.9 kg)	10.6 lb (4.8 kg)	12.5 lb (5.7 kg)
Installation Overvoltage category		2	
Pollution Degree		2	
1. Output Voltage is dependent on the AC supply input voltage. Examples: 200 VAC input power = approximately 282 VDC output. 240 VAC input power = approximately 340 VDC output			

Feature	Description		
r catare	Brushless:		
Modes of Operation (jumper selectable)	<ul> <li>Single current command with on-board 6-step commutation from HED input</li> <li>Dual phase commands with sinusoidal commutation provided by an external motion controller, third phase command is derived from the amplifier</li> <li>Velocity command with 6-step commutation from HED inputs and velocity feedback from the tach or encoder</li> <li>Analog Hall effect device (HED) supplied as a factory option</li> <li>Brush: <ul> <li>Single current command</li> <li>Velocity command with velocity feedback from the tach or encoder</li> </ul> </li> </ul>		
Command Inputs	<ul> <li>+input-Pin 8, -input-Pin 21: Differential inputs for current or velocity commands, 0 to ± 10 VDC input. "+input" (non-Inverting input) can be used in single ended fashion. A positive voltage on this input causes CCW motor rotation. "-input" (inverting input) can be used in single ended fashion. A positive voltage on this input causes CCW motor rotation. "-input" (inverting input) can be used in single ended fashion. A positive voltage on this input causes CW motor rotation.</li> <li>icmda-Pin 9, icmdb-Pin 22: Dual phase, ±10V input. ICMDA (current command A) and ICMDB (current command B) are jumper selectable current command inputs. They bypass the differential input, pre-amplifier, and self-commutation circuit. They are to be used with controllers that provide external velocity loop and commutation control.</li> </ul>		
Feedback Inputs	<ul> <li>Hall A-Pin 4, Hall B-Pin 16, Hall C-Pin 17: Hall effect device inputs for commutation, 0 to 5 VDC, internal pull-up, and 10K input. Commutation signals used with brushless motors to provide motor rotation position information to the amplifier. This allows the amplifier to steer the three phases of the motor currents in such a fashion so as to provide rotation of the motor in the desired direction at the desired speed. TTL level input. (Note: analog Hall signals are connected at pin 4 and pin 16. Analog Hall commutation is a factory option).</li> <li>Sine/sine-N-Pin 18, Pin 19, cosine/cosine-N-Pin 5, Pin 6: Encoder inputs for velocity feedback, differential 0 to 5VDC TTL, internal pull-up, 10K input. Sine and cosine are optionally used in conjunction with one another for deriving an electronic tachometer signal.</li> <li>+tachometer-Pin 3: Tachometer input for velocity feedback, (encoder vs tach velocity feedback is jumper selectable). A tachometer may be used in the velocity loop configuration to provide negative feedback to the amplifier. This allows the amplifier to close the servo loop and control the stability of the loop.</li> <li>Tachometer-Pin 15: Reference input for tachometer. This point is identical to signal common.</li> </ul>		

#### Table 3-2: Additional Electrical Specifications

Feature	Description
Logic Inputs	<ul> <li>iImt-Pin 24, +iImt-Pin 11: Directional current limit inputs (jumper selectable polarity). When "+ILMT" is pulled to its active state, motion in the positive direction (CW motor shaft rotation) is inhibited. When "-ILMT" is pulled to its active state, motion in the negative direction (CCW motor shaft rotation) is inhibited. TTL level input 0 to 5 VDC, internal pull-up, and 10K input.</li> <li>Shutdown-Pin 10: Jumper selectable active high or active low input. Used to shut off power stage and therefore remove all power to the motor. TTL level input 0 to 5 VDC, internal pull-up.</li> <li>Signal ground-Pins 7 and 14: Electrical reference for all control circuitry on amplifier.</li> <li>Signal shield-Pin 1: Connected internally to earth ground. Used for reducing electrical noise in control and feedback signals.</li> </ul>
Logic Outputs	• Fault-Pin 23: Jumper selectable active high or active low output. Used to indicate the status of the power stage (amplifier enabled or disabled). The fault output will go to its active state upon a power stage fault, thermal overload, RMS current limit, power supply under voltage condition, and DC bus over voltage condition (detected if shunt fuse is open). Open collector output. Requires pull-up resistor to external power supply ranging from +5V to +30V.
Monitor Outputs	<ul> <li>Fdbk-Pin 12: Current feedback monitor. When running a brushless motor, this signal represents the current in the motor phase A. When running a brush motor, this signal represents the entire motor current.</li> <li>Phase A: output is 8.3 A/V for BA50, 12.5 A/V for BA75, and 16.6 A/V for BA100.</li> <li>icmd-Pin 25: Current command monitor. Representative of the current command. ± 5.5V output. Equals peak current of amplifier 50 amps for BA50, 75 for BA75 and 100 for BA100.</li> </ul>
Power Inputs	<ul> <li>AC input: AC1, AC2, AC3, and earth ground (////), 200240 VAC, 50-60 Hz, three phase. (Note: A single-phase supply can be connected to AC1 and AC2.</li> </ul>
Motor Outputs	• <b>Motor</b> - phase A, phase B, phase C:, 320 VDC maximum output. 18 amps RMS for the BA50, 25 amps RMS for the BA75, and 36 amps for the BA100.
Auxiliary Power Outputs	<ul> <li>5V-Pin 20: On board 5 V power supply. 250 mA maximum output.</li> <li>5V-Pin 2: On board 5 V power supply. Pin 2 is intended for powering an encoder. Can supply up to 250 mA of current.</li> </ul>
Connectors	<ul> <li>Control: 25 pin "D" style female.</li> <li>Power: 8 terminal screw terminal for AC input and motor output.</li> </ul>
Potentiometers	<ul> <li>Gain: adjusts preamp AC gain.</li> <li>BALance: nulls command input DC offsets.</li> <li>Tach: adjusts gain of tach or encoder derived velocity feedback input.</li> <li>Input: adjusts gain of command input.</li> </ul>

Feature	Description
DIP Switches	<ul> <li>Peak current limit: 4 switches allow the user to set the peak current from 6-100% of max value.</li> <li>RMS current limit: 4 switches allow the user to set the RMS current from 3-54% of max value.</li> <li>Mode switch: This switch selects current or velocity mode.</li> <li>Test: This switch selects test mode to allow the BALance pot to be used as velocity or current command.</li> </ul>
Protective Features	<ul> <li>Output short circuit</li> <li>Peak over current</li> <li>RMS over current</li> <li>DC bus over voltage (detected if shunt fuse is open)</li> <li>Over temperature</li> <li>Control power supply under voltage</li> <li>Power stage bias supply under voltage</li> </ul>
Isolation	Opto and transformer isolation between control and power stages.
Indicator (power)	LED indicates drive power (green).
Indicator (enabled)	LED indicates drive enabled (green).
Indicator (fault)	LED indicator drive fault (red). Refer to Protective Features above.
Indicator (overload)	<ul> <li>LED indicator RMS overload (red). Energized when RMS limit is exceeded. Will generate a 'fault' if limit is exceeded for more than two seconds.</li> </ul>

### 3.2. BA Amplifier Dimensions

The outline dimensions for the BA amplifiers are shown in Figure 3-1 and Figure 3-2. BA50 Preferred Mounting (Side View).

To ensure proper heat dissipation, Aerotech recommends the following procedures.

- Use the mounting procedure shown in Figure 3-1, Figure 3-2, and Figure 3-3. For the BA50, the wider part of the amp should be mounted to the heat sink, if the application requires maximum continuous output current to the motor. For a typical servo system (e.g., intermittent duty cycle), the BA50 can be mounted standing up as shown in Figure 3-1. The BA75 and BA100 are always mounted standing up, see Figure 3-3.
- 2. The mounting base should be at least 2 feet 2x0.25" thick minimum and must be metal (aluminum or steel).
- 3. The heat sink should be free of paint or any other thermal Barrier.
- 4. The heat sink must be flat to allow good thermal conductivity between the heat sink and the amplifier.
- 5. If possible, add a thermal conductivity enhancer (i.e., thermal grease between the heat sink and the amplifier).
- 6. Adding an external fan will remove a considerable amount of heat from the heat sink and allow the amplifier to operate at a much cooler temperature.

**NOTE:** By default, the BA75 and the BA100 have an integral fan.

**NOTE:** Heatsink and fan add 83.1 millimeters [3.27 inches] to amplifier.

**NOTE:** It is advisable that the amplifier be mounted lying flat on a metal panel not less than two square feet for better heat dissipation. Refer to Figure 3-2.





Figure 3-2: BA50 Preferred Mounting (Side View)



# **Chapter 4: Troubleshooting**

## 4.1. Amplifier Related Problems

This section covers symptoms, probable causes and solutions related to the BA amplifier operation. Table 4-1 lists the most common symptoms of irregular operation and the possible causes and solutions for these faults.



WARNING: Always disconnect the main power before servicing.



**DANGER:** Before performing the tests described in Table 4-1, be aware that lethal voltages exist on the amplifier's PC board and at the input and output power connections. A qualified service technician or electrician should perform these tests.



WARNING : Hazardous voltages may be present up to eight minutes after power is disconnected

•			
Symptom	Possible Cause and Solution		
"POWER" and "ENABLE" LED fails to energize when AC input power is applied.	<ol> <li>Insufficient input voltage. Use voltmeter to check voltages at "AC1", "AC2", and "AC3" AC input terminals.</li> <li>Short circuit condition at motor connections A, B, and C. Disconnect motor connections from BA50 amplifier and check resistance at each terminal relative to the other terminal. Resistance should read the same for all terminals (between .5 and 2.0 Ω, depending on motor).</li> <li>Short condition between motor connections and case of motor. Use ohmmeter to check resistance between all motor leads and motor frame. (Ensure the motor is disconnected from amplifier). Resistance should read "infinity".</li> <li>Shutdown, P1-10 is not at active state for running amplifier.</li> </ol>		
	5. If amplifier faults, remove AC for 30 seconds.		
Brushless motor will not spin in open loop current mode.	Motor phases A, B, and C connected incorrectly relative to HA, HB, and HC hall inputs. See section 2.5 for motor phasing information.		
Motor spins uncontrollably in velocity mode configuration.	Encoder (sine and cosine) signals or tach (+/-) signals are improperly connected. Swap connections to change polarity of feedback.		
Amplifier faults ("FAULT" LED energizes) when motor decelerates.	Shunt fuse is open. This condition indicates an excessive regeneration condition.		
Motor runs erratic in velocity mode using encoder for velocity feedback.	<ol> <li>The phase of the sine and cosine signal of the encoder is not separated by 90°. The encoder must be adjusted on the motor.</li> <li>Noise on the sine and cosine signals of the encoder. Use a shield or twisted pair (signal common wrapped around sine and cosine wires) cable between the motor and the BA amplifier.</li> </ol>		
Amplifier Faults ("FAULT" LED energizes).	<ol> <li>RMS current exceeded - turn off and then back on, run at lower current.</li> <li>Over temperature condition - Turn off and let amplifier cool down. Provide better ventilation.</li> <li>Defective on board power supply - Return for repair.</li> <li>Over loaded logic power supply - Remove external device(s) being powered from the BA 5 V supply.</li> </ol>		

#### Table 4-1: Amplifier Faults, Causes, and Solutions

## 4.2. Fuse Replacement

Table 4-2 lists the replacement fuse part numbers (both Aerotech and manufacturer). Additional fuse information may be described in other documentation.

Fuse	Manufacture P/N	Aerotech P/N		
3A, MDA (F1 shunt)	Buss; MDA-3	EIF01017		
5A, 3AG (F1 shunt)	Little Fuse; 313005	EIF00105		
8A, MDA (F1 shunt)	Buss; MDA-8	EIF00122		

Table 4-2: Fuse Replacement Part Numbers



WARNING: Always disconnect the main power before opening the BA amplifier.

## 4.3. Cleaning

The outside surface of the BA amplifier should be wiped with a clean, dry (or slightly moistened with water), soft cloth. Fluids and sprays are not recommended because internal contamination may result in electrical shorts and/or corrosion. The electrical power must be disconnected from the BA amplifier while cleaning. Do not allow cleaning substance to enter BA amplifier or onto any of the connectors. Cleaning labels should be avoided to prevent removing printed user information.

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## **Appendix A: Warranty and Field Service**

Aerotech, Inc. warrants its products to be free from harmful defects caused by faulty materials or poor workmanship for a minimum period of one year from date of shipment from Aerotech. Aerotech's liability is limited to replacing, repairing or issuing credit, at its option, for any products that are returned by the original purchaser during the warranty period. Aerotech makes no warranty that its products are fit for the use or purpose to which they may be put by the buyer, whether or not such use or purpose has been disclosed to Aerotech in specifications or drawings previously or subsequently provided, or whether or not Aerotech's liability on any claim for loss or damage arising out of the sale, resale, or use of any of its products shall in no event exceed the selling price of the unit.

THE EXPRESS WARRANTY SET FORTH HEREIN IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE. IN NO EVENT SHALL AEROTECH BE LIABLE FOR CONSEQUENTIAL OR SPECIAL DAMAGES.

#### Return Products Procedure

Claims for shipment damage (evident or concealed) must be filed with the carrier by the buyer. Aerotech must be notified within thirty (30) days of shipment of incorrect material. No product may be returned, whether in warranty or out of warranty, without first obtaining approval from Aerotech. No credit will be given nor repairs made for products returned without such approval. A "Return Materials Authorization (RMA)" number must accompany any returned product(s). The RMA number may be obtained by calling an Aerotech service center or by submitting the appropriate request available on our website (www.aerotech.com). Products must be returned, prepaid, to an Aerotech service center (no C.O.D. or Collect Freight accepted). The status of any product returned later than thirty (30) days after the issuance of a return authorization number will be subject to review.

Visit https://www.aerotech.com/global-technical-support.aspx for the location of your nearest Aerotech Service center.

#### Returned Product Warranty Determination

After Aerotech's examination, warranty or out-of-warranty status will be determined. If upon Aerotech's examination a warranted defect exists, then the product(s) will be repaired at no charge and shipped, prepaid, back to the buyer. If the buyer desires an expedited method of return, the product(s) will be shipped collect. Warranty repairs do not extend the original warranty period.

**Fixed Fee Repairs** - Products having fixed-fee pricing will require a valid purchase order or credit card particulars before any service work can begin.

All Other Repairs - After Aerotech's evaluation, the buyer shall be notified of the repair cost. At such time the buyer must issue a valid purchase order to cover the cost of the repair and freight, or authorize the product(s) to be shipped back as is, at the buyer's expense. Failure to obtain a purchase order number or approval within thirty (30) days of notification will result in the product(s) being returned as is, at the buyer's expense.

Repair work is warranted for ninety (90) days from date of shipment. Replacement components are warranted for one year from date of shipment.

#### **Rush Service**

At times, the buyer may desire to expedite a repair. Regardless of warranty or out-of-warranty status, the buyer must issue a valid purchase order to cover the added rush service cost. Rush service is subject to Aerotech's approval.

#### On-site Warranty Repair

If an Aerotech product cannot be made functional by telephone assistance or by sending and having the customer install replacement parts, and cannot be returned to the Aerotech service center for repair, and if Aerotech determines the problem could be warranty-related, then the following policy applies:

Aerotech will provide an on-site Field Service Representative in a reasonable amount of time, provided that the customer issues a valid purchase order to Aerotech covering all transportation and subsistence costs. For warranty field repairs, the customer will not be charged for the cost of labor and material. If service is rendered at times other than normal work periods, then special rates apply.

If during the on-site repair it is determined the problem is not warranty related, then the terms and conditions stated in the following "On-Site Non-Warranty Repair" section apply.

#### On-site Non-Warranty Repair

If any Aerotech product cannot be made functional by telephone assistance or purchased replacement parts, and cannot be returned to the Aerotech service center for repair, then the following field service policy applies:

Aerotech will provide an on-site Field Service Representative in a reasonable amount of time, provided that the customer issues a valid purchase order to Aerotech covering all transportation and subsistence costs and the prevailing labor cost, including travel time, necessary to complete the repair.

#### Service Locations

http://www.aerotech.com/contact-sales.aspx?mapState=showMap

USA, CANADA, MEXICO	CHINA	GERMANY
Aerotech, Inc.	Aerotech China	Aerotech Germany
Global Headquarters	Full-Service Subsidiary	Full-Service Subsidiary
Phone: +1-412-967-6440	Phone: +86 (21) 3319 7715	Phone: +49 (0)911 967 9370
Fax: +1-412-967-6870		Fax: +49 (0)911 967 93720

JAFAN	
Aerotech Japan	
Full-Service Subsidiary	
Phone: +81 (0)50 5830 6814	
Fax: +81 (0)43 306 3773	

LADAN

TAIWAN Aerotech Taiwan Full-Service Subsidiary Phone: +886 (0)2 8751 6690

## UNITED KINGDOM

Aerotech United Kingdom Full-Service Subsidiary Phone: +44 (0)1256 855055 Fax: +44 (0)1256 855649

Have your customer order number ready before calling.

# **Appendix B: Revision History**

Revision	Description
1.6	Agency Approvals and Declaration of Conformity have been added.
1.5	
1.4	
1.3	
1.2	Revision changes have been archived. If you need a copy of this revision, contact Aerotech Global Technical Support.
1.1	
1.0a	
1.0	

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# **Appendix C: Cable Drawings**

The following section provides the user with reference drawings for connecting Aerotech cables to the BA amplifiers.



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